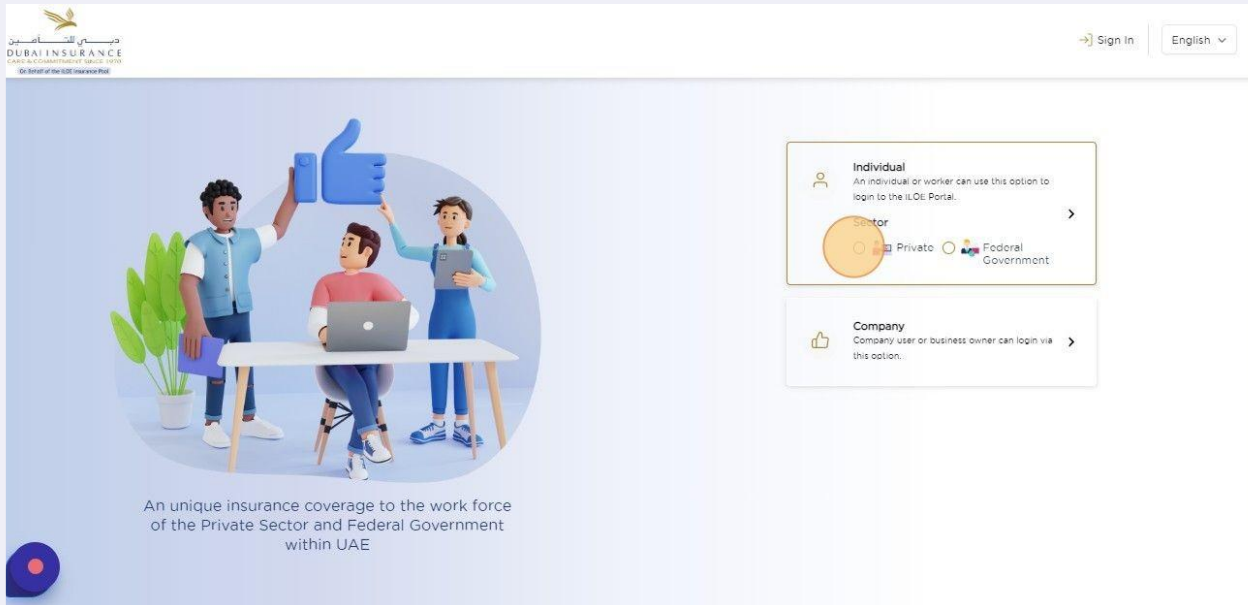


Private Login user Manual

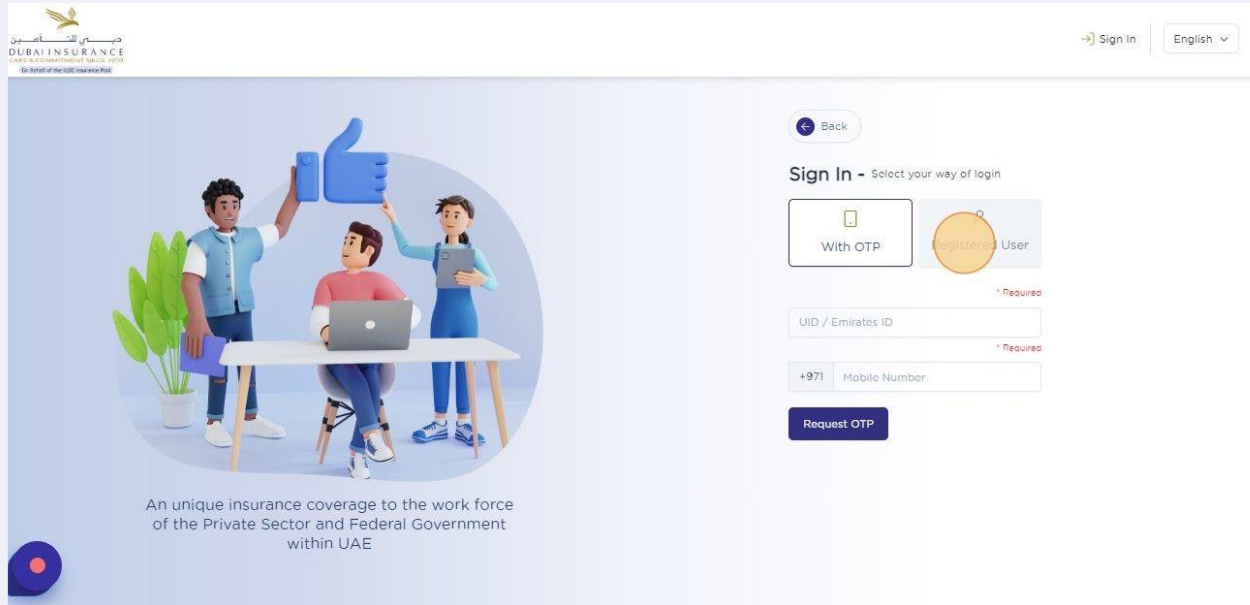
1 Enter URL www.diniloe.ae/nsure/login/#

2 Under Individual section, the direct Users Clicks on the "Private" option to Purchase a policy.



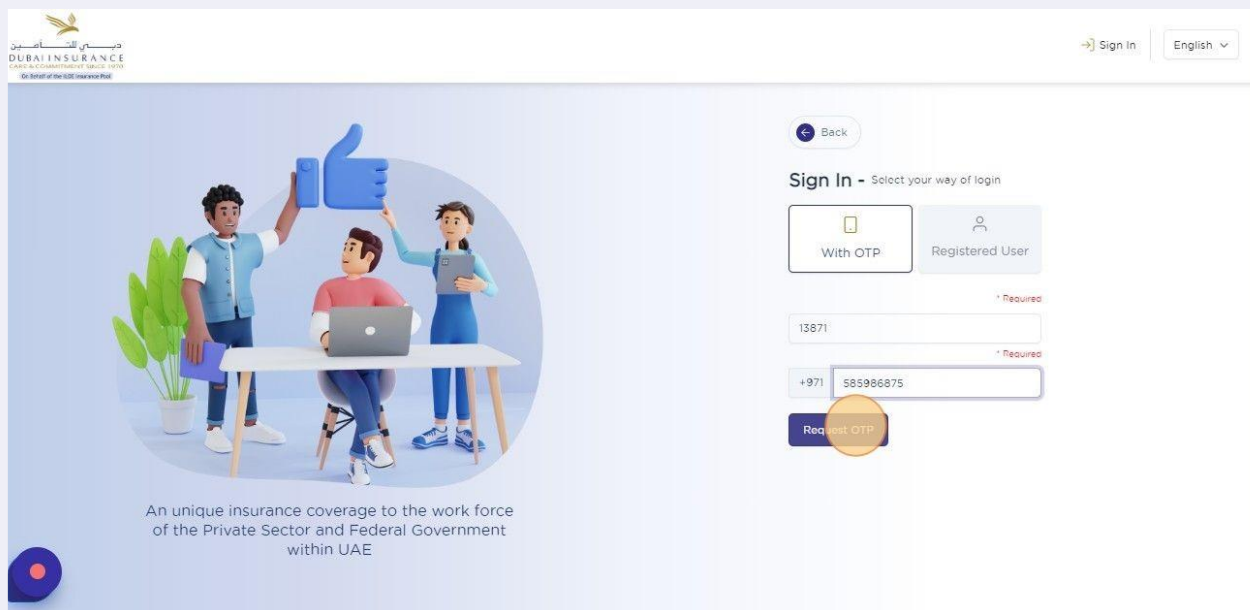
3

Two Login options (Login with OTP & Registered Users) are provided as shown in below step.



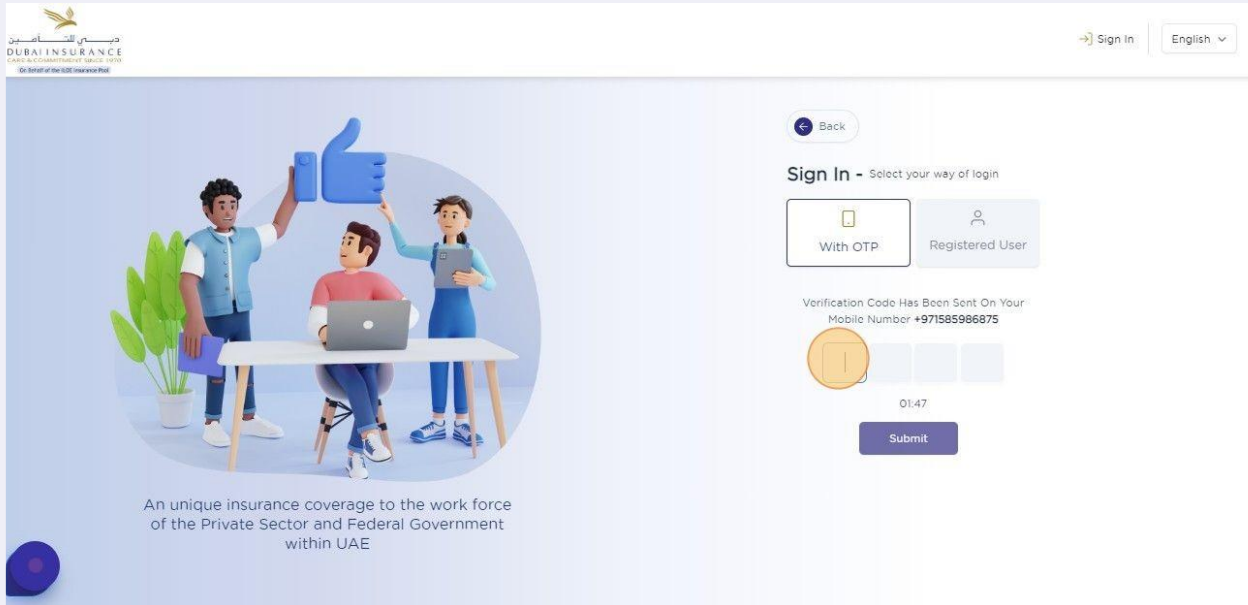
4

Choose "OTP CARD" and Enter Valid ID/Mobile number then Click "Request OTP".



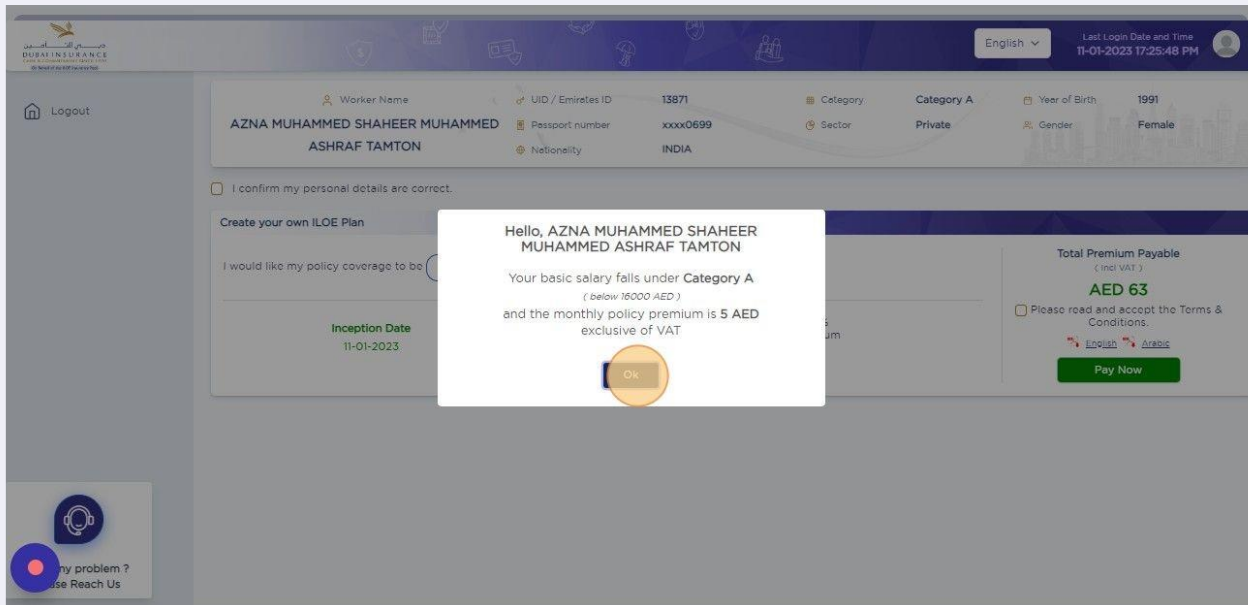
5

Enter the received OTP from your registered mobile number and Click "Submit" button.



6

Popup message will be displayed to confirm user details, upon checking that click "Ok" to proceed further.



7

Confirm the personal details and click check box, if required Click Drop down list to select policy period and payment duration tenure.

The screenshot shows the Dubai Insurance portal interface. At the top, there is a header with the logo, navigation icons, a language dropdown set to 'English', and the last login date and time: '11-01-2023 17:25:48 PM'. Below the header, the user's personal details are displayed: Worker Name (AZNA MUHAMMED SHAHEER MUHAMMED ASHRAF TAMTON), UID / Emirates ID (13871), Category (Category A), Year of Birth (1991), Passport number (xxxx0699), Sector (Private), Gender (Female), and Nationality (INDIA). A checkbox labeled 'I confirm my personal details are correct.' is highlighted with an orange circle. Below this, the 'Create your own ILOE Plan' section is visible. It includes a dropdown for policy coverage ('One Year') and a dropdown for premium payment ('Full / Annual'). A table shows the policy details: Inception Date (11-01-2023), Expiry Date (10-01-2024), Premium (AED 60), and VAT 5% on Premium (AED 3). To the right, the 'Total Premium Payable (incl VAT)' is shown as 'AED 63'. There is a checkbox for 'Please read and accept the Terms & Conditions.' and a 'Pay Now' button. A 'Logout' link is in the top left, and a 'My problem? Please Reach Us' button is in the bottom left.

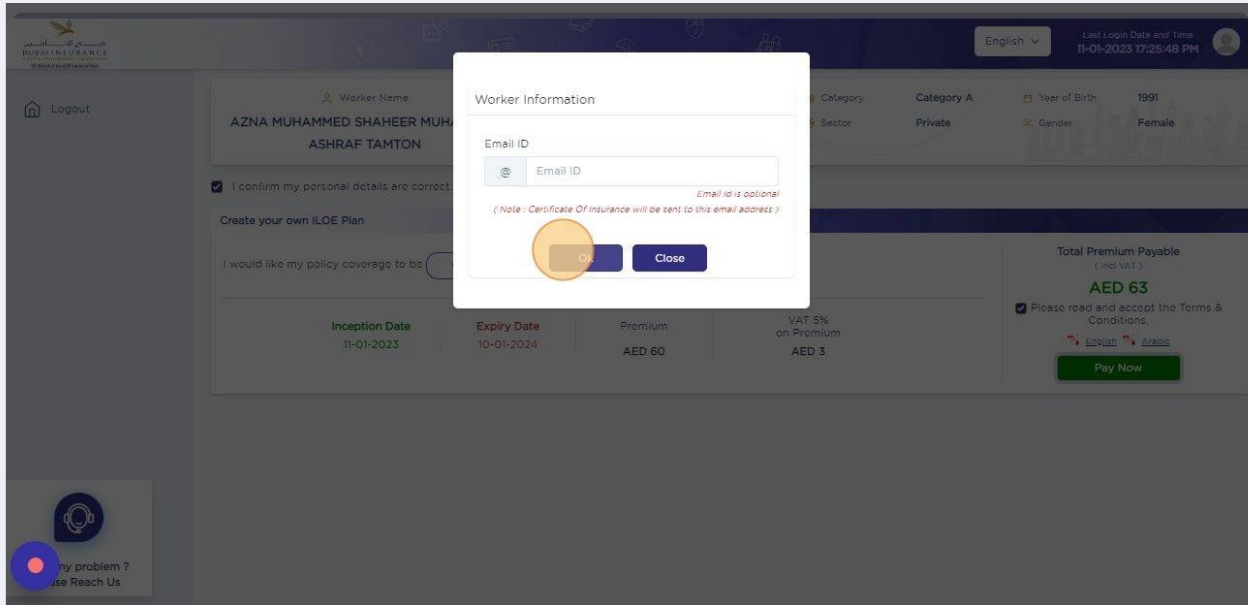
8

Select mandatory check box and Click "Pay Now".

This screenshot is identical to the one above, but the checkbox 'I confirm my personal details are correct.' is now checked. Additionally, the 'Pay Now' button is highlighted with an orange circle, indicating the next step in the process.

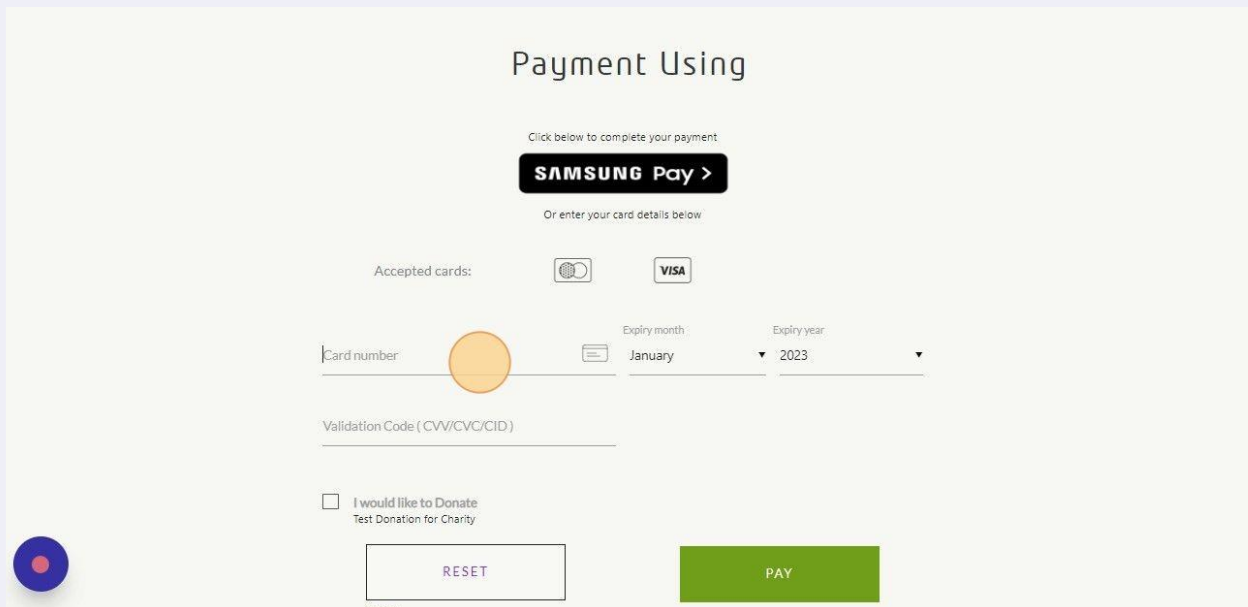
9

Providing your Email id is optional & System will share the COI copy to mail, Click "Ok" to proceed further.



10

You will be redirected to the payment Gateway page.





11 Enter valid Card Details.



Payment Using

Click below to complete your payment

SAMSUNG Pay >

Or enter your card details below

Accepted cards:  

Card number: 4111111111111111  Expiry month: January  Expiry year: 2023

Validation Code (CVV/CVC/CID)



I would like to Donate
Test Donation for Charity


RESET **PAY**


Cancel

12 Select Expiry Month & Year.

Or enter your card details below

Accepted cards:  

Card number: 4111 1111 1111 1111  Expiry month: February Expiry year: 2023

Validation Code (CVV/CVC/CID) 

I would like to Donate
Test Donation for Charity

RESET **PAY**

Cancel



13 Enter CVV details and Click Pay button.


Payment Using

Click below to complete your payment

SAMSUNG Pay >

Or enter your card details below

Accepted cards:  

Card number: 4111 1111 1111 1111  Expiry month: February Expiry year: 2023

Validation Code (CVV/CVC/CID):

I would like to Donate
Test Donation for Charity

Cancel

14 Upon successful Payment User will be redirected to payment Successful page.

دبي سنتر
DUBAI SINCERANCE
Dubai Silicon Oasis, Dubai, UAE
www.dubaisincerance.com

English Last Login Date and Time: 11-01-2023 17:25:48 PM

Logout

Payment Successful
Transaction ID: 2/1380/64889

U.D / Emirates ID / Company Code: 13871 Amount: AED 63.0

Name: AZNA MUHAMMED SHAHEER MUHAMMED ASHRAF TAMTON

- 1 Payment processed
Payment number : PR000000012
- 2 COI number generated
COI : C/01/2023/000000008
- 3 COI & Invoice document ready for print
COI & Invoice soft copy sent to email

Any problem ?
Please Reach Us

15

Click Home icon to view Dashboard & Print option is available to Download duplicate COI copy.

Payment Successful
Transaction ID: 271320761889

UID / Emirates ID / Company Code: 13871
Amount: AED 63.0

Name: AZNA MUHAMMED SHAHEER MUHAMMED ASHRAF TAMTON

1. Payment processed
Payment number : PRO000000012
2. COI number generated
COI : C/01/2023/000000008
3. COI & Invoice document ready for print
COI & Invoice soft copy sent to email

Logout

English

Last Login Date and Time: 11-01-2023 17:25:48 PM

Any problem? Please Reach Us

16

Home Screen will display “View policy details” & “View statement options”.

Worker Name: AZNA MUHAMMED SHAHEER MUHAMMED ASHRAF TAMTON
UID / Emirates ID: 13871
Category: Category A
Year of Birth: 1991
Passport number: xxxx0699
Sector: Private
Gender: Female
Nationality: INDIA

Policy details

COI number:	C/01/2023/000000008
Payment option:	Yearly
Policy duration:	1 Year(s)
Inception date:	11-01-2023
Expiry date:	10-01-2024
Total Premium	63

1 Installment payments

Total premium paid: AED 63
Total premium due: AED 0

Last payment received: AED 63 on 11-01-2023 17:26:50 PM

You have fully paid the policy premium AED 63

View Policy Details

View Statement

Logout

English

Last Login Date and Time: 11-01-2023 17:25:48 PM

Any problem? Please Reach Us

17

Click View Statement option to check the pre and post payment details of the Policy & Receipt can be downloaded.

The screenshot displays the 'View Statement' page. At the top, there is a navigation bar with the Dubai Insurance logo, a language dropdown set to 'English', and the last login date and time: '11-01-2023 17:25:48 PM'. Below the navigation bar, there is a 'Logout' link. The main content area is divided into several sections:

- Policy Summary:** Shows 'Your policy total premium AED 63'. To the right, it lists 'Total Paid AED 63', 'Balance to be Paid AED 0', 'Installation Option Yearly', and 'Policy Status Active'.
- Payment Status:** A circular progress indicator shows 'Paid' (green) and 'Pending' (red). Below it, it states 'Last payment received AED 63 on 11-01-2023 17:26:50 PM'. A message on the right says 'You have fully paid the policy premium'.
- Receipts Table:** A table with columns: S.No., Receipt No., Receipt Date, Amount, Installment, Payment Mode, Payment Status, and Receipts. It contains one row with the following data:

S.No.	Receipt No.	Receipt Date	Amount	Installment	Payment Mode	Payment Status	Receipts
1	PRO000000012	11-01-2023 17:26:50 PM	63.00	1st	Credit Card	Paid	Print

At the bottom left, there is a 'Help Us' button with a headset icon and the text 'Any problem? Please Reach Us'. At the bottom right, there is a 'Back' button.

18

Select View policy option which display you about Policy Details, Worker Details & Premium details.


The screenshot displays the 'Policy details' page. It features a header with the title 'Policy details'. Below the header, there are several fields and sections:

- Policy Information:** COI number: C/01/2023/000000008; Payment option: Yearly; Policy duration: 1 Year(s); Inception date: 11-01-2023; Expiry date: 10-01-2024.
- Premium Summary:** Total Premium: 63.
- Payment Summary:** 1 Installation payments; Total premium paid: [Progress bar]; Total premium due: [Progress bar]; Last payment received: AED 63 on 11-01-2023 17:26:50.

At the bottom of the page, there are two buttons: 'View Policy Details' and 'View Statement'. At the bottom left, there is a 'Help Us' button with a headset icon and the text 'Any problem? Please Reach Us'.

19

Click the View Policy option to get the printed document of the policy using Print Policy option.



English
Last Login Date and Time: 11-01-2023 17:25:48 PM


Logout
View Policy

Policy Details


COI Number C/01/2023/000000008	Policy Duration 1 Year	Payment Option Full/Annual
UID / Emirates ID 13871	Effective From 11-01-2023	Effective To 10-01-2024

Premium Details

Premium 60.00	Installment Premium 60.00
VAT(5%) 3.00	Total Premium 63.00



Any problem?
Use Reach Us



Back
Print Policy



Scan to open COI



Insurance Certificate Involuntary Loss of Employment	شهادة التأمين فقدان الوظيفة عن العمل
Insurance Certificate Number C/01/2023/000000008	رقم شهادة التأمين C/01/2023/000000008
Coverage Period مدة التغطية	
Inception Date 11-01-2023	تاريخ السريان 11-01-2023
Expiry Date 12 months as of inception date	تاريخ الانتهاء 12 شهراً بعد تاريخ بداية التأمين
Details of the Insured Employee/ Worker بيانات المؤمن له	
Name of the Insured Worker AZNA MUHAMMED SHAHEER MUHAMMED ASHRAF TAMTON	اسم العامل المؤمن له آزنا محمد شاهر محمد شاهر أوتا تامل
Emirates ID No./UID number 13871	الرقم الموحد 13871
Category Category A	الفئة أ
Premium (AED) 60.00	القسط التأميني (بالدرهم) 60.00
Premium Paid upon purchase 60.00	دورية السداد عند الشراء 60.00
Establishment Details بيانات منشأة العمل at the date of issuing the Certificate of Insurance عند إصدار شهادة التأمين	
Establishment Name HOME HEALTH MEDICAL CENTRE L L C	اسم صاحب العمل مركز صحة المنزل الطبي - ذ م م
Establishment No. 543258	رقم المنشأة 543258
Insurance Coverage التغطية التأمينية	
<p>60% of Basic Salary/Wage Wage calculated based on the average Basic Salary/Wage of the last 6 months prior to Unemployment for a maximum of three (3) months per Claim from the date of Unemployment, not exceeding: Maximum Monthly Limit AED 10,000 and AED 20,000 for the first and second categories respectively as specified in the Policy Schedule. Maximum Claim Limit/Maximum Aggregate Limit The maximum compensation for any one Claim is three (3) consecutive months. The aggregate Claim shall not exceed the equivalent of 12 monthly benefits over the entire service period of the Insured in the Country.</p>	<p>يكون التعويض على أساس شهري بنسبة 60% من الأجر / الراتب الأساسي (تسحب على أساس متوسط الأجر الأساسي آخر 6 أشهر السابقة للتفصل عن العمل) ولمدة (3) ثلاثة أشهر بعد ائتمس لكل مطالبة من تاريخ التفصل عن العمل على ألا تزيد عن: الحد الأقصى للتغطية التأمينية الشهرية: (10,000) عشرة آلاف درهم إماراتي للفئة الأولى، ولا تزيد عن (20,000) عشرين ألف درهم إماراتي للفئة الثانية كما هو مبين في جدول الوثيقة. الحد الأقصى للتغطية التأمينية عن كل مطالبة/ الحد الأقصى للتغطية التأمينية الإجمالية: المدة القصوى للتعويض: (3) ثلاثة أشهر عن كل مطالبة. على ألا تزيد مدة التعويض عن (12) اثني عشر شهراً خلال كامل مدة خدمة المؤمن عليه في سوق العمل في الدولة.</p>
<p>This Insurance Certificate is subject to the terms and conditions of the Insurance Policy. The insurance policy can be viewed via the website link (www.ILOE.ae), or scan the QR:</p> <div style="text-align: center;">  </div> <p>This certificate was issued by Dubai Insurance Company PJSC, in its capacity as a member and manager of the Insurance Pool and on behalf of the members of the Insurance Pool</p>	<p>تخضع هذه الشهادة لشروط وإحكام وثيقة التأمين. يمكن الاطلاع على وثيقة التأمين عبر رابط الموقع الإلكتروني (www.ILOE.ae)، أو من خلال مسح الرمز التتبعي:</p> <div style="text-align: center;">  </div> <p>صدرت هذه الشهادة عن شركة دبي للتأمين ش.م.مخ وبمسئلتها عن مدير المجمع التأميني وبنيابة عن أعضاء المجمع التأميني</p>

20

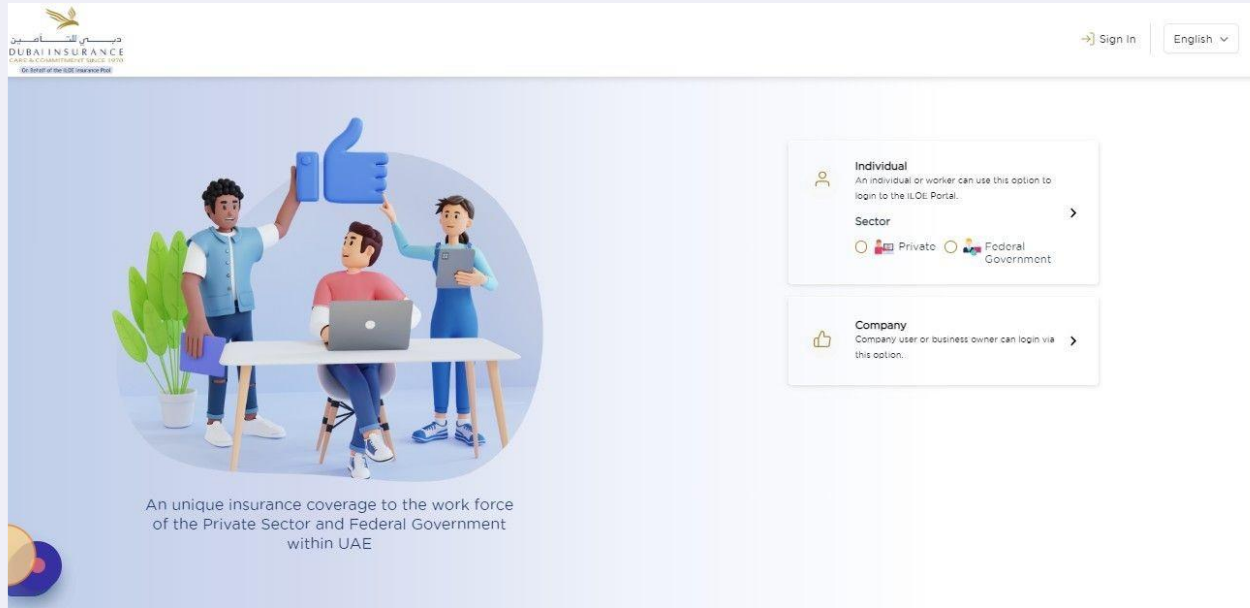
Clicking "Logout" button will navigate the User to the home screen.

The screenshot displays the user interface of the Dubai Insurance portal. At the top, there is a navigation bar with the Dubai Insurance logo on the left, a language dropdown set to 'English', and a user profile section on the right showing the last login date and time as '11-01-2023 17:25:48 PM'. Below the navigation bar, the user's profile information is displayed, including the worker name 'AZNA MUHAMMED SHAHEER MUHAMMED ASHRAF TAMTON', UID/Emirates ID '13871', passport number 'xxxx0699', and nationality 'INDIA'. A 'Logout' button is visible in the top right corner of the profile section. The main content area is titled 'Policy details' and shows the following information:

COI number:	C/01/2023/000000008	1 installment payments	
Payment option:	Yearly		
Policy duration:	1 Year(s)	Total premium paid:	AED 63
Inception date:	11-01-2023	Total premium due:	AED 0
Expiry date:	10-01-2024	Last payment received:	AED 63 on 11-01-2023 17:26:50 PM
Total Premium:	63		You have fully paid the policy premium AED 63

At the bottom of the policy details section, there are two buttons: 'View Policy Details' and 'View Statement'. In the bottom left corner, there is a chatbot icon with the text 'Any problem? Please Reach Us'.

21 Click here.



The screenshot shows the Dubai Insurance website interface. At the top left is the logo for "DUBAI INSURANCE" with Arabic text "دبي للتأمين" and the tagline "CARE & COMMITMENT SINCE 1970". At the top right are "Sign In" and "English" dropdown menus. The main content area features a large 3D illustration of three people (two men and one woman) in a modern office setting. One man is holding a large blue thumbs-up icon. Below the illustration is the text: "An unique insurance coverage to the work force of the Private Sector and Federal Government within UAE". To the right of the illustration is a login menu with two options: "Individual" (with a person icon) and "Company" (with a thumbs-up icon). The "Individual" option includes a "Sector" dropdown menu with "Private" and "Federal Government" as choices. The "Company" option includes a "this option" link.